

## Welcome to LA CASA Condo

In order to make your stay as trouble free as possible we have put together this list of contacts, phone numbers and helpful hints.

**RENTAL AGENT:** If you are a “Tenant”, you will need this name and phone number.

**RESIDENT MANAGER:** “Serge” Lotenschtein; Phone: 926-1406; Cell: 382-9871; Home: 926-0376 (Emergency). Call the Resident **Manager** if you have a problem with the **Building**. Call the **Agent** if you have a problem with the **Apartment**.

**SECURITY GUARD:** Duty hours: Friday thru Sunday: 9:30pm – 5:00am ONLY! Phone 291-4967 (mobile). Give your apartment number, or phone number. Call 911, if unable to reach the security guard. Give your apartment number. The address of the building is: 2092 Kuhio Ave. (cross street: Kalaimoku).

**PARKING:** Your parking stall is \_\_\_\_\_. Use your “Genie” to open the gate, either way (in/out). The stall is right next to the door to the elevators. Be careful to park only in your stall.

**HAWAIIAN ELECTRIC COMPANY.** Call their office to order electric service for this apartment (#\_\_\_\_\_, 2092 Kuhio Ave., HH, 96815). Phone: 548-7311 (6:30am – 6:00pm)

**TELEPHONE:** Call Hawaiian Telecom: 808-643-3456 for new residential service.

**TELEVISION:** Your TV sets are “cable ready”. Change the channels with the remote control. Channel #12 is the “menu” for all the programs/channels. Your rent covers the “basic” cable service. You will have to call Oceanic Time Warner Telecom Hawaii Cable to order additional channels, movies, pay for view, or to order RoadRunner: Their number is: 625-8100 (6:30am – 11:00pm)

**WASHER/DRYER:** Some hits: Don’t overload the washer/dryer with too many heavy towels or items, puts too much strain on the appliance. Remember to clean out the dryer lint trap/screen **EVERY TIME** you do a load.

**ROOM AIR CONDITIONERS:** If you leave the louver windows in the living room and the sliding glass door open, the ventilation will keep the apartment cool and you won’t need to use the A/C units. If you do use either or both of the A/C units – **REMEMBER** to close the windows and all the doors.

Note: The “on/off” for the air conditioner in the bedroom is the wall switch, at the entrance. The “switch” for the living room A/C unit is in the breaker panel – in the hallway, or you can use the “on/off” on the A/C unit itself.

**GARBAGE DISPOSAL:** It costs \$75-\$95 for a service call, so don't abuse the disposal by putting in any fibrous materials such as banana peels, or artichoke leaves. Continue to run water for a few seconds after you have turned the disposal **OFF**, to flush out the drain lines.

**BATHROOM:** Don't put anything but toilet paper/tissue in the toilet. Paper hand towels, dental floss and sanitary napkins will only plug up the lines – and you'll have to pay for Clean n' Rooter! When coming in from the beach, be careful not to let sand go down the bathtub drain. It will pack solid and create a clog. Another service call, at upwards of \$95.00/visit.

**VALUABLES:** There is NO safe in your apartment, and the building does NOT have safe deposit boxes for your valuables. The Condo AOA and/or the Owner/Agent of this apartment, accepts NO liability for any loss of valuables, and/or damage to or theft from your rental car. Be very careful never to leave anything valuable in your car (golf clubs, luggage, cameras, etc.).

There should be a **FIRE EXTINGUISHER** in the apartment. There should be two (2) **SMOKE DETECTORS** in the apartment. Plus, there is a building fire water hose, in the walkway, outside the apartment, and the building **FIRE ALARM** is across from the elevators.

**GENERAL:** Barbecuing, or open fire cooking on the lanai is **PROHIBITED**.

Please remember that LA CASA is **NOT** a hotel. It is a residential apartment condominium. Most of the folks who live here go to work everyday. Some sleep during the day and work nights. Some military residents go to bed at 9:00pm and leave for the base/work at 5:00am.

Loud music (TV, stereo, etc.) or loud noises will **NOT** be tolerated. If you are disturbed by other residents/guests, please call the Security Guard or the Resident Manager.

Please call if you have any questions, or need additional information.

Enjoy your stay – Aloha.